



ABT2 Collectable Coins - FAQs

Q: When will each coin be released?

A: Australia Post will release the Aussie Big Things 2 10-coin Tube and Folder Set including Postal Numismatic Covers from 8:30 am AEST Wednesday 24 September 2025 at participating Australia Post Offices, mail order and online. No pre-orders will be available.

Q: What denomination are the coins?

A: The coins are Australian legal tender \$1 coins.

Q: Are these coins real Australian currency?

A: Yes, these coins are Australian legal tender. They were minted by the Royal Australian Mint and have gone through the legislated approval process.

Q: What do the coins look like?

A: The coins feature *King Charles III* effigy along with the one-dollar denomination on the obverse and with special designs on the coins' reverse featuring 10 Aussie Big Things location designs.

Q: Why is the Royal Australian Mint commercialising Australian legal tender?

A: The Royal Australian Mint is tasked with recognising events and themes from our culture and history that are important to Australians. Aussie Big Things are an iconic part of Australia and road tripping with fond memories captured by many in each location.

Q: Will I definitely receive one of the \$1 exclusive coins in my change?

A: The in-store only till coin exclusive designs will be released through participating Australia Post Outlets, subject to demand/availability. We recommend making cash purchases at participating Australia Post Outlets during the promotion to give you the best chance to collect the exclusive coins in your change. There is no guarantee which, if any, of the 2 exclusive coins will be

received in your change. For the sake of clarity, if a customer pays the exact amount of \$34 for the Aussie Big Things 2 10-coin Tube and Folder Set in store, they will not receive any change and they will not receive any chance at obtaining an exclusive coin.

Q: How will participating Australia Post Outlets distribute the exclusive coins to customers?

A: Participating Australia Post Outlets will distribute the exclusive coins in change when customers make a cash purchase (if applicable). The exclusive coins are subject to demand/availability. There is no guarantee which, if any, of the 2 exclusive coins you will receive in your change. For the sake of clarity, if a customer pays the exact amount of \$34 for the Aussie Big Things 2 10-coin Tube and Folder Set in store, they will not receive any change and they will not receive any chance at obtaining an exclusive coin.

Q: My coin/s is/are damaged. What do I do?

A: The coins that are being distributed through Australia Post Office cash tills are subject to the usual rigors of daily use which can cause wear and damage to coins.

The coins that are available for purchase are uncirculated coins.

If a coin you purchased is damaged, please return to the place of purchase for options regarding a replacement or refund together with Proof of Purchase and within 60 days in line with our [Returns Policy](#).

Q: Why are my coins in the pack scuffed/damaged?

A: The coin packs have been produced to a finish where there are tolerances for slight imperfections.

If a coin you purchased is damaged, please return to the place of purchase for options regarding a replacement or refund together with Proof of Purchase and within 60 days in line with our [Returns Policy](#).



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Q: Will all coins be available through participating Australia Post Offices?

A: Yes, all coins will be released through participating Australia Post Offices and all coins (excluding the exclusive till coins) will be released through mail order and online. All coins are released from 8:30am (AEST), Wednesday 24 September. Coins are subject to demand/availability.

Q: If I purchase 10 folder and tube sets, am I guaranteed to find a coloured coin?

A: There is a **1 in 10 chance** of receiving a coloured coin overall. Buying **10 folder and tube sets** does **not guarantee** a coloured coin, as the placement of coloured coins is random.

Q: Is there a website for the program?

A: Yes, see auspostcollectables.com.au/abt2.

Q: Can I buy coins individually or in a full set?

A: The 10 uncoloured coins can be purchased individually for \$4.00 each. You can purchase the full set by purchasing the 10-coin Tube and Folder set. There is a 1-in-10 chance of getting the special-coloured \$1 Big Strawberry coin when purchasing the 10-coin Folder and Tube set. These are available through participating Australia Post Office outlets mail order and online.

Two exclusive \$1 till coins can be obtained in-store only with unique designs that cannot be purchased. You will need to make a purchase with cash in-store for a chance to obtain these coins (subject to availability).

Q: I want a specific till coin, how can I collect this?

A: Visit a participating Australia Post Office for your chance to collect the coins in your change. It will be up to chance which coins you receive in your change.

Q: Can I go to a participating Post Office with a large note and ask for change in \$1 coins?

A: Customers will need to make a purchase using cash for a chance to receive exclusive coins in their change (subject to availability).

Requests for change must be reasonable so that they do not disrupt normal business or unreasonably exhaust coin supplies. Requests may be partially denied upon the staff's discretion on what is reasonable.

Q: Can I make a purchase using a bank card or credit card and request cash out for the coins?

A: No, only cash payments are eligible for a chance to receive exclusive coins in their change (subject to availability).

Q: How many of the individually packaged coins have been produced?

A: Coin production numbers will be published in the Royal Australian Mint's 2025-26 Annual Report and are not limited.

Q: Can I buy individual coins?

A: Yes, from 8.30am (AEST), Wednesday 24 September 2025 individual packaged coins will be available for sale via mail order, online and through participating Australia Post Offices.

Q: Why do I see Australia Post staff/offices or licencees selling the coins early online?

A: Any incidences of coins being sold early are disappointing to see and must be reported for investigation.

Q: Individual collectable coins are being resold by Australia Post staff or Licensed Post Offices

A: Any incidences of coins being resold by Australia Post staff or a Licensed Post Office are disappointing to see and must be reported for investigation.

Q: Why are people selling the coins on eBay for higher values?



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A: It's quite common during collector events for collectors to privately swap and sell the collectable items via online auction.

Q: I would like to lodge a complaint or provide feedback about the program. How do I do this?

A: Phone Australia Post on 13 POST (13 7678) with your feedback and it will be passed onto the appropriate area. You can also lodge a written complaint to:

Philatelic Mail Order Bureau

Reply Paid 4000

FERNTREE GULLY VIC 3156

Q: How do I enter the competition to win \$20k?

A: See Terms and Conditions at https://australiapostcollectables.com.au/content/dam/auspost_corp/media/documents/aussie-big-things-2-terms-and-conditions.pdf for instructions on how to enter the competition

Q: When does the competition start and end?

A: Start time/date: 08:30 am AEST on 24/09/25

End time/date: 11:59 pm AEDT on 16/11/25

Q: When and where will the winner be announced?

A: The winner will be published at <https://australiapostcollectables.com.au/abt2-comp> by 24/11/25.

Q: I've purchased more than one 10-coin Tube and Folder set, can I enter more than once?

A: You can enter multiple times with the same receipt but you will need to submit a separate entry form for each item via <https://australiapostcollectables.com.au/abt2-comp> or the QR code provided. You will need to submit your receipt number and keep your receipt until the competition ends to be eligible to win.

Q: My QR code didn't work, what should I do?

A: We apologise if the QR code failed. You can still submit your entry by visiting <https://australiapostcollectables.com.au/abt2-comp> and filling out the entry form.

Q: I forgot to print out my receipt? How do I enter?

A: Unfortunately, you will need your receipt to enter, and we are unable to print receipts retrospectively due to the high volume of purchases in store. Please ensure you ask for your receipt while in store and you provide the correct email address for all online purchases.

Q: I have purchased the 10-Coin Tube and Folder set from the Royal Australian Mint or another seller, can I use this receipt to enter the competition?

A: No, the competition is only open to those purchasing from participating Australia Post offices or online.